

## SPA SHOPPER CHECKLIST

<b>SERVICE:</b>	<b>Us</b>	<b>Them</b>	<b>Them</b>
Factory trained service technicians	✓		
Professional crane delivery with no extra charge	✓		
Cell phone dispatched service teams	✓		
Free site survey	✓		
Deck preparation survey	✓		
Free electrical estimates	✓		
Open weekends & evenings by appointment	✓		
Fast UPS delivery of supply orders	✓		
Free delivery programs	✓		
Test soaks available	✓		
Financing plans available	✓		
On site water chemistry & spa operations lessons	✓		
Open year round	✓		
Computerized water analysis	✓		
Referral reward program--\$100 gift certificate	✓		
<b>Selection &amp; Access:</b>			
Large comprehensive showroom displays	✓		
Full range of supplies & accessories	✓		
2 convenient locations	✓		
<b>Reliability:</b>			
Exceptional customer service award winners of Sundance Spas, Jacuzzi and Nordic Hot Tubs in 2002 through 2009	✓		
Class A technicians certified by each manufacturer we carry	✓		
Over 24 years combined spa technician experience	✓		
Member of the National Spa and Pool Institute	✓		
Member of the Chamber of Commerce for Union, Fannin & Cherokee Counties	✓		
Member of the Home Builder Association	✓		
Local references available	✓		
Installation photos available	✓		
Family owned business in the North Georgia Mountains since 1985.	✓		
Premier Dealer Status with Sundance Spas and Jacuzzi Premium Spas	✓		